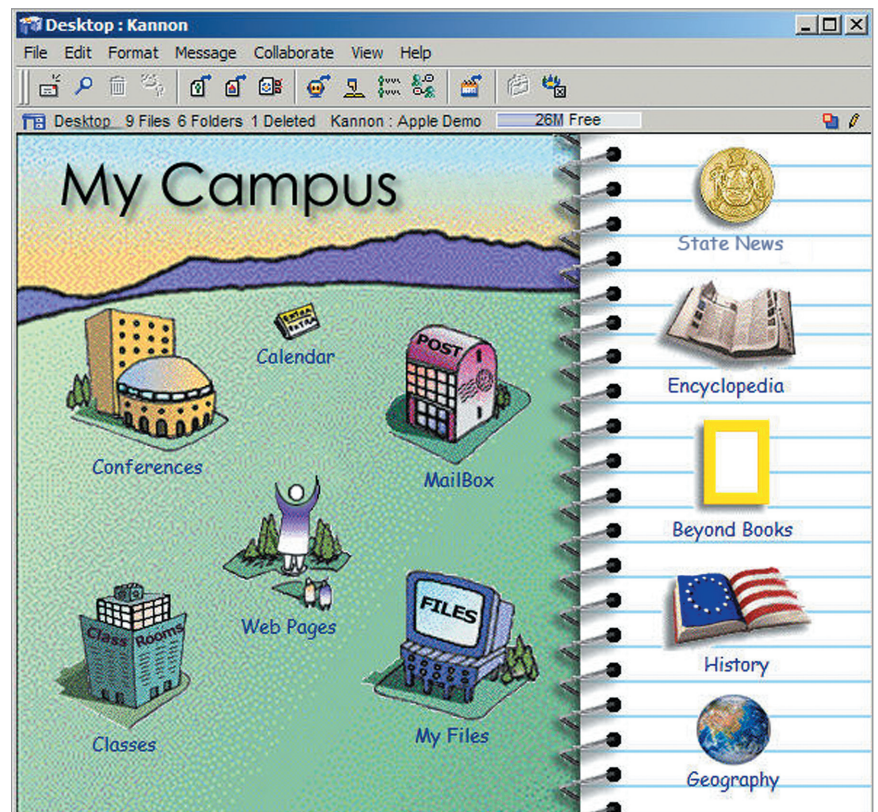# FirstClass Personal Storage

A fundamental aspect of the FirstClass architecture is centralized data storage and retrieval within the FirstClass Core Server. This means that all user data resides securely "on the network", rather than left exposed on individual personal computers. This provides for strong security, greater efficiency, and perhaps most important, it enables true device mobility for users. FirstClass users can access any and all of their data from any internet connected computer or handheld device.

- **Mobile access to content from any computer, anywhere, anytime**

- **Personalized desktops with at-a-glance view of messages, calendars, contacts, files, bookmarks and conferences**

- **Secure, drag-and-drop file transfer**

FIRSTCLASS DESKTOP

When a user logs in to FirstClass they are presented with the FirstClass Desktop, which is the user's unique, private, and customizable interface into their personal and shared information within the FirstClass system. The FirstClass desktop provides the starting point for access to messages, calendars, contacts, conferences, instant messaging, bookmarks, files, and so on. With centralized storage, FirstClass Desktop contents become a flexible and portable commodity, providing users with the flexibility to access their desktop content whether they are using a Windows machine at work, a Macintosh at home, a wireless PocketPC, Palm or Blackberry device on the road, or a web browser in an Internet café.

FIRSTCLASS®
The way to connect.

FLEXIBLE FILE STORAGE

FirstClass makes it very easy for users to store any kind of file within their FirstClass account – giving them truly mobile data. Folders can be created directly on the FirstClass desktop, or nested within other folders, conferences, or mailboxes. Once a folder is created, files can be stored in them through a simple "drag and drop" from the computer being used or by doing a file upload from within FirstClass. Users have complete flexibility in how they organize their network-based FirstClass folders, but common uses include having folders such as:

- My Music

- My Photos

- My Files

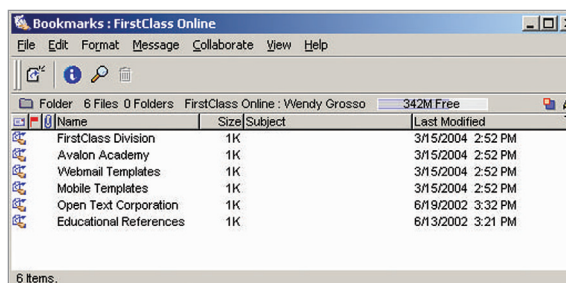- My Presentations

- Project Documents

- Reports

FIRSTCLASS AS A FILE SERVER (FTP/CIFS)

FirstClass also supports standards-based approaches for file storage. One method is via FTP – the File Transfer Protocol standard. This means a wide array of standard FTP client programs can be used to upload and download files from FirstClass. FirstClass can be set up to require authentication from the FTP client if desired.

FirstClass also supports the CIFS (Client Internet File System) protocol. CIFS enables users to mount their FirstClass desktop as a remote drive. Once this is established, files on FirstClass can be accessed just like files on any standard network volume.

COMPUTER INDEPENDENT BOOKMARK STORAGE

FirstClass provides a unique Bookmarks container that enables users to store different kinds of bookmarks (or URLs) within their FirstClass account. These bookmarks can point to standard web pages or to items within the FirstClass system. Each time the user logs on to FirstClass, all of their saved bookmarks will be automatically available to them.

ABOUT FIRSTCLASS

FirstClass is a feature-rich, platform-independent, and cost-effective communications and collaboration software solution that enables businesses and learning organizations to create collaborative online communities that securely connect people and resources via any Internet-accessible device. FirstClass delivers a broad range of capabilities including e-mail, instant messaging, calendars, contact management, collaboration, document sharing, file storage, web publishing and voice and fax messaging. Thousands of organizations and millions of users around the world are currently connecting via online communities powered by FirstClass. For more information on FirstClass, please visit **www.firstclass.com**.

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