

FirstClass Client

Release Notes

16.200

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1 Introduction

These Release Notes provide an overview of FirstClass Client 16.200, including new features, delivery information, and supported platforms. OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check OpenText My Support (<https://support.opentext.com>) for any patches or documentation updates that may have been posted after the initial release of this product.

1.1 Release Notes revision history

Revision date	Sections revised	Description of revisions
2020-03-31	First release.	All new content.

2 About FirstClass Client

This section provides an overview of FirstClass Client 16.200.

The FirstClass client is the graphical front-end software to connect to FirstClass servers. It is designed for use with FirstClass 16.200 and has the trusted communication and collaboration functions of previous FirstClass Client products.

2.1 New features

FirstClass Client 16.200 includes the following new features.

2.1.1 Support for Additional Operating Systems

The following 64 bit Operating Systems are supported as of this release:

- macOS 10.15.x (Catalina)
- Windows Server 2019

2.2 Discontinued and deprecated features

The following features have been discontinued in this release:

- Support for the following Operating Systems:
 - Windows Server 2008 R2
 - macOS 10.12.x (Sierra)

3 Packaging and documentation

Downloads and documentation for FirstClass Client are available on OpenText My Support (<https://support.opentext.com>).

3.1 Packaging and delivery information

The software and documentation for FirstClass Client includes:

- FCC16200.msi
- FC16200Client.dmg

3.2 Related documentation

For additional information about FirstClass Client, or for supplemental information about related products, refer to the following documents, which are available on OpenText My Support (<https://support.opentext.com>).

4 Supported environments and compatibility

This section provides details about supported platforms, systems, and versions.

PC:

- 1 gigahertz (GHz) or faster 32-bit (x86) or 64-bit (x64) processor
- 1 gigabyte (GB) RAM or 2 GB RAM (64-bit)
- 50 MB available hard disk space

Mac:

- 64-bit Intel CPU
- 2GB of RAM
- 50 MB available hard disk space

4.1 Supported systems

64bit operating system required for macOS builds.

Supported Operating Systems:

- Windows Server 2012
- Windows 8
- Windows 10
- Windows Server 2016
- Windows Server 2019
- macOS 10.13.x (High Sierra)
- macOS 10.14.x (Mojave)
- macOS 10.15.x (Catalina)

4.2 OpenText product compatibility

The section provides details about which versions of other OpenText products are compatible with this release of FirstClass Client 16.200.

 **Note:** For the latest compatibility information for OpenText products, refer to the Compatibility Matrix (<https://knowledge.opentext.com/go/matrix>) on OpenText MySupport.

Product name	Version	Notes
FirstClass® Web Services	16.2*	FCWS
FirstClass® External Integration Services	16.1*	FCEIS
FirstClass® Server	16.2*	FCC
FirstClass® GO	16.2*	FCGO
FirstClass® Sync Services	16.2*	FCSS
FirstClass® Internet Services	16.2*	FCIS
FirstClass® Directory Services	16.0*	FCDS
FirstClass® Application Services	4.0 B4534	FCAS
FirstClass® Voice Services	8.3 or later	FCVS
FirstClass® Mobile	16.0*	FC Mobile

4.3 Language support

FirstClass Client is currently localized in the following languages. Additional languages may be available in future releases.

Component	Languages									
	EN	DA	DE	ES	FR	IT	JA	NL	NO	SV
FirstClass Client 16.200	B	UI								

UI = user interface only

B = both user interface and online help

5 Installation and upgrade notes

This section provides additional installation and upgrade information, including related or third-party product information and any required critical patches.

5.1 Installation notes

Before you install FirstClass Client, review these additional installation notes and verify related product or third-party product requirements.

5.1.1 Installation Instructions

1. Download the client installer file into a temporary folder.
2. Double-click the file and follow the on screen instructions to complete the installation.

NOTE: Please flush the client's cache to enjoy the latest features, fixes and changes.

5.2 Upgrade notes

Before you upgrade, review these instructions.

5.2.1 Installation Instructions

1. Download the client installer file into a temporary folder.
2. Double-click the file and follow the on screen instructions to complete the installation.

NOTE: Please flush the client's cache to enjoy the latest features, fixes and changes.

6 Patches

A *patch* is a piece of software that is designed to fix or improve a computer program or its supporting data. These may include repairs to security vulnerabilities or resolution of bugs, and may also improve usability or performance. On OpenText My Support you will find two general types of patches. *Hotfixes* are also known as quick-fixes or bug fixes. *Updates* are also known as service packs or service releases.

The following patches must be applied to FirstClass Client 16.200. OpenText recommends that administrators check the 'FC Update Service' container on their FirstClass server or the OpenText Knowledge Center (<https://knowledge.opentext.com/>) for any patches or documentation updates that may have been posted after this release.

Please follow the [upgrade installation instructions](#) above to install any patches, including both hotfixes and updates.

6.1 Hotfixes

Hotfixes are small patches that address software issues. Typically, there is no new functionality in a hotfix. Hotfixes can be cumulative. This is the initial release of the 16.2 FirstClass Client. There are no hotfixes available.

Hotfix installation

All future updates to the 16.2 FirstClass Client will be cumulative. All hotfixes will be delivered via the FirstClass Update server.

6.1.1 Available hotfixes

The following table lists and describes the hotfixes available for this release.

Hotfix name	Additional information	Downloads
None	There have been no hotfixes for FirstClass Client at this time.	Future hotfixes will be sent via the FirstClass Updates server.

6.2 Updates

Updates consist of a number of fixes combined into a single patch. An update may also include new features proactively introduced into the product. In most cases, updates are cumulative.

6.2.1 About Updates

This is the initial release of the FirstClass Client. There are no updates available.

6.2.1.1 *New features*

6.2.1.2 *Prerequisites*

6.2.1.3 *Downloads*

- All patches will be delivered via the FirstClass Update server.

6.2.1.4 *Fixed issues*

This section provides information about past issues that have been fixed in this update.

Issue name	Issue description
None.	There are no updates for FirstClass Client at this time.

6.2.1.5 *Known issues*

This section provides information about known issues with this update.

Issue name	Issue description
None.	There are no updates for FirstClass Client at this time.

6.2.1.6 *Additional information*

7 Fixed issues

This section provides information about past issues that have been fixed in this release.

Issue number	Issue description
FC-321	Input text style is not following user's preferences on Mac Clients
FC-128	.ics calendar export is not importable in Apple calendar
	Fixed divide by zero crash importing a file with many contact entries
FC-371	FC Client fails to create MAPIMAIL when document contains german umlaute
FC-542	Desktop Client for macOS stops responding when receiving message from iOS Mail app from iPhone X/XR

8 Known issues

The following known issues exist in this release.

Issue number	Issue description
	Exporting/Importing large number of calendar events
FC-134	FC Client view on dcx document is skipping odd number pages
FC-81	Document gets deleted when deleting file attachment within the document
FC-82	Scrollbar does not show up in long lists using MacOS Mojave
FC-151	Spell check highlighting does not refresh correctly
FC-160	calendar print layout - change start date
FC-230	Clicking on a client window does not bring the window currently in focus to the foreground
FC-270	Invalid file path when exporting messages with attachments
FC-346	Visual artifacts when switching from one screen to another

Issue number	Issue description
FC-382	Desktop client crash when opening a message
FC-447	When deleting calendar event you are not prompted with message for explanation
FC-493	Message attachment is losing file extension when attachment file has more than 63 characters
FC-504	Email footer gets modified if it has extended characters if FCC is used on Mac
FC-517	Client crashes after entering text in the font field
FC-528	Adding picture to a contact - invisible contact details
FC-554	containers don't show correct number of unread mails
FC-569	Desktop notifications no longer working
FC-596	Better support for forwarding HTML messages
FC-600	Embedded images not visible using FCC but they are visible using the FCMobile Client for iOS
FC-606	Problems in editing recipients in the To field
FC-627	FCC 16.108 opens duplicate forms when "Select Fields" is selected
FC-3579	Contact import form missing scrollbar
FC-3598	Restored Repeating events missing "accept" button
FC-3608	Saved HTML message content is showing "Images have been blocked for your safety and privacy. Click here to display them."
FC-3609	Printing a specific selection of contacts in List view results in a blank page
FC-395	Choosing web publishing themes does not work
FC-3601	redirection mail rule is not affecting the email on the delivery side

9 Contact information

OpenText Corporation
275 Frank Tompa Drive
Waterloo, Ontario
Canada, N2L 0A1

OpenText My Support: <https://support.opentext.com>

For more information, visit www.opentext.com

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