

## **FirstClass® Client 16 Release Notes**

16.013

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## 1 Introduction

These Release Notes provide an overview of OpenText™ FirstClass® Client 16.013, including new features, delivery information, and supported platforms. OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check the 'FC Update Service' conference on your FirstClass server for any patches or documentation updates that may have been posted after the initial release of this product. Administrators should contact FirstClass technical support about any issues with their server connecting to the FirstClass update server. Additional information may also be found in the OpenText Knowledge Center (<https://knowledge.opentext.com/>).

### 1.1 Release Notes revision history

Revision Date	Sections Revised	Description of Revisions
2016-04-28	First release.	All new content.
2016-08-09	Patches, Fixed Issues	Service Pack 1

## 2 About OpenText™ FirstClass® Client

The FirstClass client is the graphical front-end software to connect to FirstClass servers. It is designed for use with FirstClass 16.013 and has the trusted communication and collaboration functions of previous FirstClass Client products.

### 2.1 New features

OpenText™ FirstClass® Client 16.013 includes the following new features.

#### 2.1.1 Windows 32 bit and 64 bit versions now both included

#### 2.1.2 Fixes (See Fixed Issues Section of this document)

### 2.2 Discontinued and deprecated features

The following features have been discontinued in this release:

- 32bit version of application for MAC OSX is no longer available.


## 3 Packaging and documentation

Downloads and documentation for OpenText™ FirstClass® Client will be delivered to customer servers via the FirstClass update server. They may also be found on the OpenText Knowledge Center (<https://knowledge.opentext.com/>).

### 3.1 Packaging and delivery information

The software and documentation for OpenText™ FirstClass® Client includes:

- FC16013Client.dmg
- FCC16013.msi

 **Note:** The above files are executable updates only. Other component and documentation updates will be delivered via the FirstClass update server.

### 3.2 Related documentation

Online Help for FirstClass 16 will be delivered to customers via the FirstClass update server.

For additional information about OpenText™ FirstClass® Client, or for supplemental information about related products, refer to the OpenText Knowledge Center (<https://knowledge.opentext.com/>).

## 4 Supported environments and compatibility

This section provides details about supported platforms, systems, and versions.

### 4.1 Supported systems

64bit operating system required for MAC OS builds.

Supported Operating Systems:

- Windows Server 2008
- Windows 8
- Windows 10
- Windows Server 2012
- MAC OS 10.8.x
- MAC OS 10.9.x
- MAC OS 10.10.x

- MAC OS 10.11.x

## 4.2 OpenText product compatibility

This section provides details about which versions of other OpenText products are compatible with this release of OpenText™ FirstClass® Client 16.013.

**Note:** For the latest compatibility information for OpenText products, refer to the Compatibility Matrix (<https://knowledge.opentext.com/go/matrix>) on the OpenText Knowledge Center.

Product Name	Version	Notes
FirstClass® Web Services	16*	FCWS
FirstClass® External Integration Services	16*	FCEIS
FirstClass® Server	16*	FCS
FirstClass® GO	16*	FCGO
FirstClass® Sync Services	16*	FCSS
FirstClass® Internet Services	16*	FCIS
FirstClass® Directory Services	16*	FCDS
FirstClass® Voice Services	8.3 or later	FCVS
FirstClass® Application Services	4.0 B4534	FCAS

\*Earlier supported versions may still work with the new server, but new features and fixes will not be available.

## 4.3 Language support

OpenText™ FirstClass® Client is currently localized in the following languages. Future releases may add additional languages.

Component	Languages									
	EN	DA	DE	ES	FR	IT	JA	NL	NO	SV
FirstClass® Server 16	B	UI	UI	UI	UI	UI	UI	UI	UI	UI

UI = user interface only

B = both user interface and online help

## 5 Installation and upgrade notes

This section provides additional installation and upgrade information, including related or third-party product information and any required critical patches.

### 5.1 Installation notes

Before you install OpenText™ FirstClass® Client, review these additional installation notes and verify related product or third-party product requirements.

#### 5.1.1 Installation Instructions

1. Download the client installer file into a temporary folder.
2. Double-click the file and follow the on screen instructions to complete the installation.

## 6 Patches

A *patch* is a piece of software that is designed to fix or improve a computer program or its supporting data. These may include repairs to security vulnerabilities or resolution of bugs, and may also improve usability or performance. On the OpenText Knowledge Center you will find two general types of patches. *Hotfixes* are also known as quick-fixes or bug fixes. *Updates* are also known as service packs or service releases.

The following patches must be applied to OpenText™ FirstClass® Client 16.013. OpenText recommends that administrators check the 'FC Update Service' container on their FirstClass server or the OpenText Knowledge Center (<https://knowledge.opentext.com/>) for any patches or documentation updates that may have been posted after this release.

### 6.1 Hotfixes

Hotfixes are small patches that address software issues. Typically, there is no new functionality in a hotfix. Hotfixes can be cumulative.

## 6.1.1 Hotfix installation

The installation procedure for a hotfix is the same as for a scheduled service pack update. Please see section 6.1.4.4 below.

## 6.1.2 Available hotfixes

The following table lists and describes the hotfixes available for this release.

Hotfix Name	Additional Info	Downloads
	This is the initial release of FirstClass 16. There are no hotfixes currently available.	Delivered via FirstClass Update server.
Service Pack 1	First Service Pack for FirstClass 16	Delivered via FirstClass Update server.

## 6.1.3 Updates

Updates consist of a number of fixes combined into a single patch. Typically, the minor version number of the product will increase, for example from 2.0 to 2.1. An update may also include new features proactively introduced into the product. In most cases, updates are cumulative.

## 6.1.4 About FirstClass Client 16 SP1

### 6.1.4.1 *New features*

Windows 32 bit and 64 bit versions now both included

### 6.1.4.2 *Prerequisites*

### 6.1.4.3 *Downloads*

Updates to the FirstClass Client software will be delivered to customers via the FirstClass Update server.

### 6.1.4.4 *Installing updates*

All future updates to the FirstClass Client 16 will be cumulative.

## 6.1.5 Fixed issues

This section provides information about past issues that have been fixed in this release.

Issue Name	Issue Description
FCC-476	Tabbing out of multiline fields would move to the next next field
FCC-475	Right justified text in the last column of a table view is no longer clipped
FCC-483	Resource forks are accessible again on newer versions of MacOS
FCC-474	Selected embedded images show the selection in black instead of white
FCC-477	Dragging collapsed threads in file lists no longer looks like it is dragging the first item
FCC-479	Crash when rendering HTML messages that have backgrounds in tables that are referenced by single quotes
	Language code grabbed from first language in users setting which can be different from the date formatter locale.
	Picking folders now allows the creation of new folders in Cocoa Apps
FCC-464	FCC The members list window is now titled with the name of the container the members belong to
FCC-458	Max subject Length Increase
FCC-465	New from Conference not available via tree view
FCC-466	CSV contact export are joining multiple email address in one field
FCC-467	Calendar export is scanning all containers on desktop
FCC-476	Tabbing out of multiline fields would move to the next next field
	Implemented import event RULE monthly-same-weekday.
	Add event attendees to export only if they have a valid smtp address.
	Fixed crash when the explorer tree is closed via drag and drop and a notification event comes in from the server for that list.
	Fixed export of events on given day of the week for monthly and yearly recurrence.



Issue Name	Issue Description
FCC-444	Show communities in the web publishing explorer tree view
	FCC Multi-Person FCWS Chat now shows all names and correct icon
	Adjusted the placement of text and text editors in forms to line up better on Mac
	Fixed performance when filtering collapsed message threads
FCC-449	Some main menu items on Mac were not translating from English properly
FCC-448	Vertical scrollbars appear in month view on Mac when needed.
	Imported documents again have a body if there was one on export
FCC-447	Exported messages with embedded pictures work again
FCC-446	Dragging text backwards on Mac in the message body correctly deletes the moved text after drop
	Fixed crash when pasting into the filter box in a file list.
FCC-452	Fixed missing column headers on Windows when the user has set a theme
	[MAC] Treepane split bar when hiding and then showing display issue
	[MAC] Tree view bracketed unread count next to bold conference title in the tree view now lines up.
	[MAC] Fixed for display issue in tree view containers that have different height toolbars
	Changed the MP3 encoder to load as a dynamic library rather than a static library to conform with licensing
FCC-451	Always add Edit toolbar menu to explorer toolbar if the selected opened item in the preview pane is a document
FCC-453	Create mailto from contact list correctly creates only one new addressed message.
FCC-454	Fixed issue when printing a message from a file list on MAC the client

Issue Name	Issue Description
	[MAC] Fixed pane resizing issues in explorer view
	[MAC] When printing an HTML message and Webkit is not in focus or has lost focus the message now continues to print correctly.
FCC-455	[MAC] Fix for truncated text when printing messages.
	[MAC] Printing envelope is no longer light grey
	Printed footer orientation issue
FCC-458	Subject field set to maximum 255 bytes in the Get Info form to match the server
FCC-462	[MAC] Fixed crash when exporting HTML messages
	[MAC] Fixed crash when exporting contacts as csv files
	Windows Installer correctly signs the executable and MSI file

## 6.1.6 Additional information

Additional information about FirstClass can be found at: <http://www.firstclass.com/>

## 7 Known issues

The following known issues exist in this release.

Issue Name	Issue Description
	Windows 10: Registering as default mail client must be done manually via "Default Programs" Settings.
	Exporting/Importing large number of calendar events

## 8 Contact information

OpenText Corporation  
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Support: <https://support.opentext.com>

Knowledge Center: <https://knowledge.opentext.com>

For more information, visit [www.opentext.com](http://www.opentext.com)